Screener Training 101

Screener Training 101

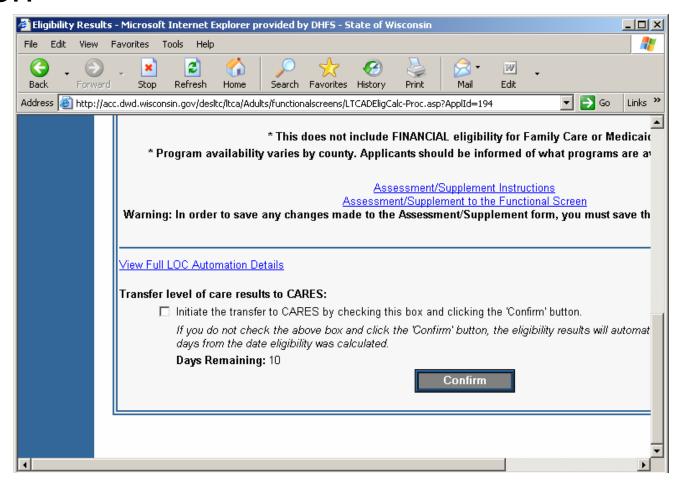
- Basics
- Security/Screen
 Transfers
- Archiving
- MCI Master
 Customer Index



- Auto Transfer to CARES
- Help

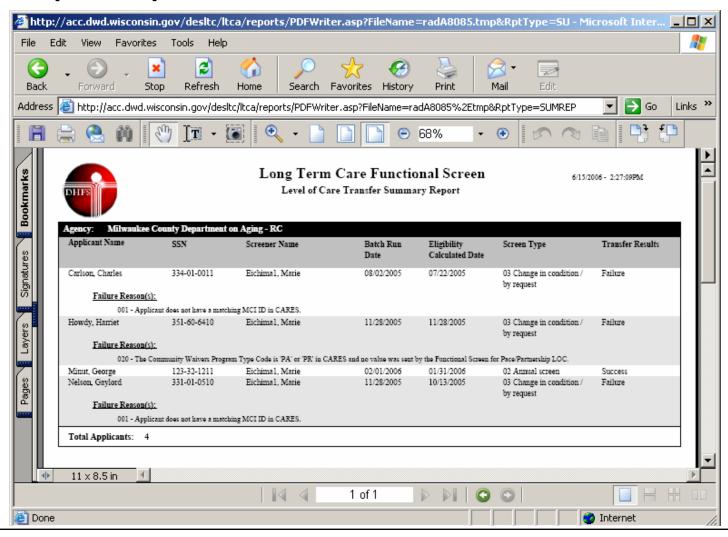
- Adult Screen Only
- Transfers adult eligibility determination results to CARES
- Nightly transfer
- Only for (02) annual re-screen or (03) change in condition
- Not for (01) initial screens at this time, may change with managed care expansion

Screener initiates transfer, with the confirm button



- 10-day clock
- System will automatically transfer the most current eligibility results within a 10-day window.
- If eligibility if calculated multiple times during the 10-day window, only the most current results will transfer.

Report, point-in-time result



Errors

- 001 Applicant does not have a matching MCI ID in CAREs
- 003 There is no previous Community
 Waivers record in CARES for this individual

- What to do if you get an error?
- Contact your ES worker (IM worker).

Contacts

SOS Help Desk

- Hours: 9:00 - 11:30 AM

12:30 - 2:30 PM

(you may leave voice mail at other times and someone will return your call)

• E-mail: soshelp@dhfs.state.wi.us

• Phone: (608) 266-9198

• Fax: (608) 267-2437

Demo